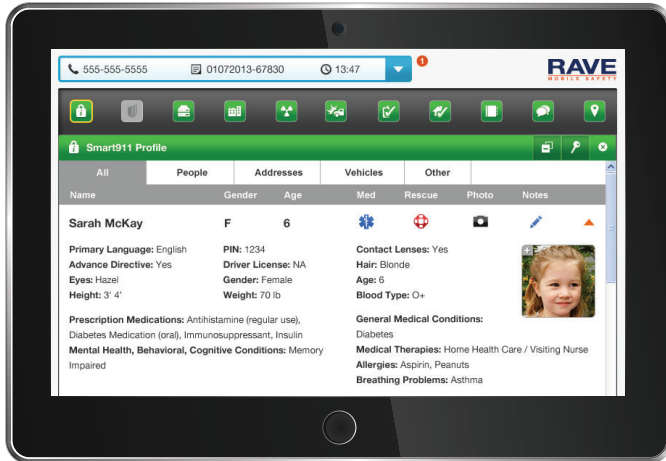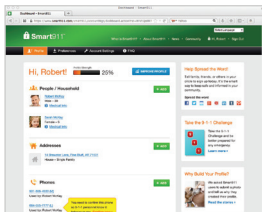# Additional 9-1-1 Data for Faster, More Effective Response
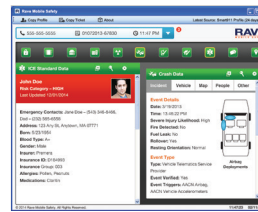

Smart911™

Smart911, an emergency communication and additional data platform, helps 9-1-1 call takers and dispatchers make faster, better decisions, shortens response times, and helps save lives. Configurable modules are quickly and easily deployed on any 9-1-1 system.
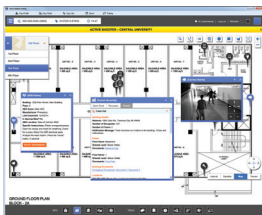
Smart911 Safety Profile

Gives 9-1-1 and first responders caller household / family member info, photos, medical conditions, disabilities, mobility limitations, exact addresses, even pets.
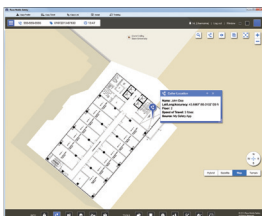
Smart911Facility

Floor plans, emergency contacts, alarm information, AEDs, keyholder data and other information is available automatically with a 9-1-1 call, and even searchable outside a 9-1-1 call by authorized agency users.

Smart911Location

Using proven smartphone location technologies, location information is streamed from the phone directly to the call taker's desktop, greatly improving location accuracy, indoors and outdoors, and eliminating the need for rebids.

Smart911Connect

Smart911Connect lets PSAPs aggregate and automatically securely deliver additional data to telecommunicators from approved third party sources. We remove the complexity of integrating additional data sources into your operations.

Smart911Chat

Using our robust, high throughput SMS capabilities, PSAPs can communicate over 2-way SMS with callers or responders. Text when callers are non-verbal, hang up, there is poor coverage, or when calls are dropped, greatly reducing the number of unresolved cases.

Smart911Notes

Based on a caller's ANI, secure, shared notes can be created, annotated, and displayed for every caller and provide visibility into prank callers, NSI phones issued to domestic violence victims, the elderly, frequent fliers, transfer history, dropped calls, and misrouted calls along PSAP boundaries.

Contact us today to learn more.

RAVE
MOBILE SAFETY